

NISHI WARD  
CHILDCARE SUPPORT CENTER

# Smile Port



## Welcome to "Smile Port"

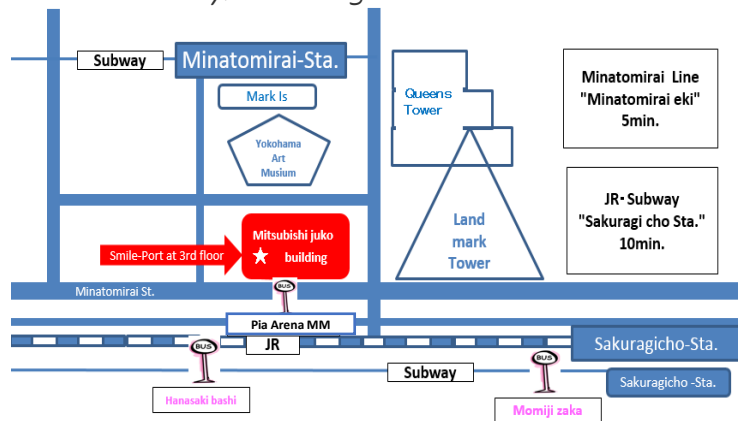
"Smile Port" is a place where children (preschoolers), moms, dads, grandparents and guardians can play, learn, and relax together.

To ensure safety, children must be supervised and accompanied by a parent, grandparent or guardian at all times. While we ask you to stay comfortable and safe, please respect each other and enjoy your stay at "Smile Port".

### 【Travel Information】

Yokohama-shi Nishi-ku, Minatomirai 3-3-1  
Mitsubishi Juko Yokohama Building 3F 〒220-0022  
Minatomirai line Minatomirai Station 5min.  
JR・Yokohama Subway/ Sakuragicho Station 10min.

### 【Map】



Have fun  
at our  
play area

We offer  
Learning  
and Support

Get useful  
childcare  
information

Want to leave  
your child  
with a  
childminder?

Consult our  
parenting  
specialist

Join our  
Childcare  
Network

### 【Contact us】

**E-mail** : [kosodatekyoten@smile-port.jp](mailto:kosodatekyoten@smile-port.jp)

**Website** : <https://smile-port.jp/>

**Open** : Tuesday to Saturday 9:30-15:30

**Closed** : Sunday, Monday, Holidays,

End of the year and New Year's Day

**Charge** : Free

**Welcome** : Preschoolers (mainly 0-3years of age)  
and their parents / guardians /  
expectant mom and dad / caretaker

# Guide to Smile Port

2024.4



## 1. When entering and leaving the play area.

- ① Please scan your admission card (QR code) at the entrance.
- ② Please write your child's name on the name tag (tape) at the entrance and stick it on both you and your child (children).

## 2. When you come to the center,

- ① Note that there are no parking lots for cars and bicycles.  
We recommend public transport.
- ② Please keep your buggy in the buggy area.  
Please bring all your belongings with you.
- ③ Please use the elevator if you are coming with a buggy.  
Never use an escalator when you come with a buggy.  
It is dangerous!

## 3. Mobile phone and taking pictures

NO phone calls please.

You can take pictures, but **your family only**.

We may ask to take photos of you and your child playing in the play area for our websites. Please notify us if you do not wish to be in the photos.

## 4. Food/Drinks

- ① A bench is available for breastfeeding.
- ② Hot water for baby formula is available.
- ③ NO EATING! Drinks are allowed in the locker area.

## 5. Baby changing area and garbage

- ① Diapers can be changed at the baby changing area.
- ② Please take home used diapers and other garbage.  
(lunch box, drink bottles etc ).

## [In case of Disasters]

Please follow the instructions given by the staff in case of disasters such as earthquakes, fire, etc.

## [For security]

- ① Children must be supervised at all times by their parents or caregivers for security when you are at Smile Port.
- ② Please tell us if you are expecting another member of your family is coming after your arrival.
- ③ We recommend children to take off their socks to avoid injuries. (children may slip on the floor).
- ④ When "Smile Port" is overcrowded, the admission may be restricted for security. (We may limit your stay to 2hours when the play area is busy).  
Confirm on our website. (<https://smile-port.jp/>)
- ⑤ In case you damage any toys, books or equipment please inform the staff immediately.

## [Important]

Please keep all your valuables with you.

We have small bags to lend for your use.



## Others

- ① No smoking at "Smile Port".
- ② Do not bring your own books or toys.
- ③ We are constantly ventilating the center.

♪ Feel free to join our sing along time ①11:45- ②15:10- ♪

Enjoy your stay (^ ^) ♪



# Lunch Time



① 12:00~12:25    ② 12:30~12:55

☆ Available up to 7 families

☆ Reservation necessary.

Please make reservation at the reception.

Reservation cannot be made by phone.

## PLEASE

1. Lunch only. No snacks!!
2. Have your lunch ready before you enter.
3. Accompany your child/children at all time, when you enter/exit the lunch area.
4. Wipe your table, pick the foods and clean the floor.  
Have your own tissues, wipes, and garbage bags prepared.
5. Take home all your garbage.

