

NISHI WARD  
CHILDCARE SUPPORT CENTER

# Smile Port



## Welcome to "Smile Port"

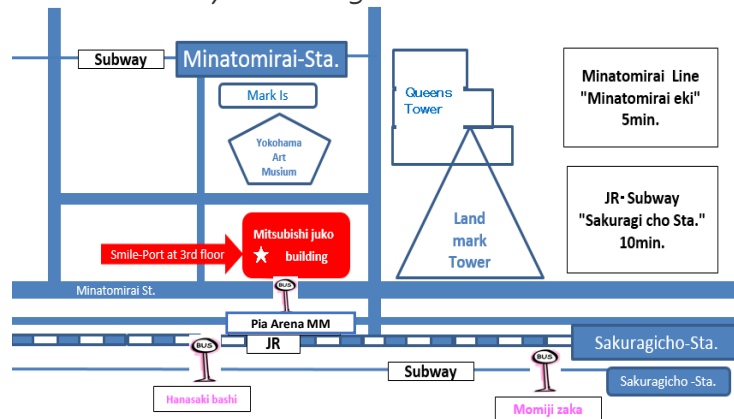
"Smile Port" is a place where children (preschoolers), moms, dads, grandparents and guardians can play, learn, and relax together.

To ensure safety, children must be supervised and accompanied by a parent, grandparent or guardian at all times. While we ask you to stay comfortable and safe, please respect each other and enjoy your stay at "Smile Port".

### 【Travel Information】

Yokohama-shi Nishi-ku, Minatomirai 3-3-1  
Mitsubishi Juko Yokohama Building 3F 〒220-0022  
Minatomirai line Minatomirai Station 5min.  
JR・Yokohama Subway/ Sakuragicho Station 10min.

### 【Map】



Have fun  
at our  
play area

We offer  
Learning  
and Support

Get useful  
childcare  
information

Want to leave  
your child  
with a  
childminder?

Consult our  
parenting  
specialist

Join our  
Childcare  
Network

### 【Contact us】

E-mail : [kosodatekyoten@smile-port.jp](mailto:kosodatekyoten@smile-port.jp)

Website : <https://smile-port.jp/>

Open : Tuesday to Saturday ①9:30-12:30 ②12:30-15:30  
Please choose either ①or②.

Closed : Sunday, Monday, Holidays, End of the year and  
New Year's Day

Charge : Free

Welcome : Preschoolers (mainly 0-3years of age)  
and their parents / guardians /  
expectant mom and dad / caretaker

# Guide to Smile Port

2023.4



## 1. Registration

- ① Please fill out the registration form at the entrance.  
You will receive a "membership card."
- ② We will guide you and show you around Smile Port.

## 2. Once you are a member of our center,

- ① Please scan your membership card at the entrance.  
You will receive a holder for the card to wear while your stay. Scan your card again and return your holder when you leave. Please manage your card yourself.
- ② Please write your child's name on a name tag (tape) at the entrance and stick it on your child's back.

## 3. When you come to the center,

- ① Note that there are no parking lots for cars and bicycles.  
We recommend public transport.
- ② Please keep your buggy in the buggy area.
- ③ Please use the elevator if you are coming with a buggy.  
Never use an escalator when you come with a buggy.  
It is dangerous!

## 4. Mobile phone and taking pictures

When you need to talk on the phone please let us know.  
You can take pictures, but **your child (children) only**.

## 5. Food/Drinks

- ① A bench and a small room is available for breastfeeding.
- ② Hot water for baby formula is available.
- ③ NO EATING! Drinks are allowed in the locker area.

## 6. Baby changing area

- ① Diapers can be changed at the baby changing area.
- ② Please take home used diapers and other garbage.

### [In case of Disasters]

Please follow the instructions given by the staff in case of disasters such as earthquakes, fire, etc.

### [For security]

- ① Children must be supervised at all times by their parents or caregivers for security when you are at Smile Port.
- ② Please tell us if you are expecting another member of your family is coming after your arrival.
- ③ We recommend children to take off their socks to avoid injuries. (children may slip on the floor).
- ④ When "Smile Port" is overcrowded, the admission may be restricted for security. Confirm on our website.  
(<https://smile-port.jp/>)
- ⑤ In case you damage any toys, books or equipment please inform the staff immediately.

### [Important]

Please keep all your valuables with you.

We have small bags to lend for your use.



### Others

- ① No smoking at "Smile Port".
- ② Do not bring your own books or toys.
- ③ We are constantly ventilating the center.

☆ Due to ongoing COVID-19 restrictions, we may ask guests to leave the center if it becomes over capacity to maintain safety for all. We apologies for the inconvenience.

Enjoy your stay (^ ^) 🎵



# Lunch Time



- ① **12:00~12:25** for morning session users
  - \*Not available when there is an event in the morning.
  - \*Please leave your seats by 12:25 for the next group.
- ② **12:30~12:55** for afternoon session users

☆ Available for 5 families

☆ Reservation necessary

Please make reservation at the reception. Reservation cannot be made by phone.

## PLEASE

1. Lunch only. No snacks!!
2. Have your lunch ready before you enter. You cannot go out and buy your lunch once you enter the play area.
3. Accompany your child/children at all time, when you enter/exit the lunch area.
4. **12:00-** Take all your belongings from the play area to the lunch area.  
**12:30-** Go straight to the lunch area with your belongings.
5. Wipe your table, pick the foods and clean the floor.  
Have your own tissues, wipes, and garbage bags prepared.
6. Take home all your garbage.

