

NISHI WARD
CHILDCARE SUPPORT CENTER

Smile Port

Welcome to "Smile Port"

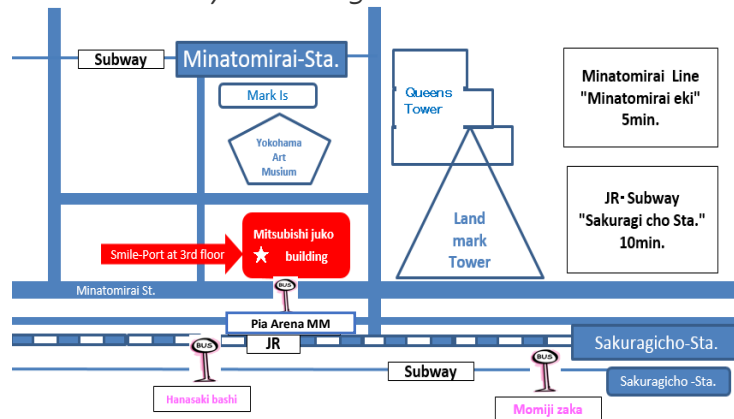
"Smile Port" is a place where children (preschoolers), moms, dads, grandparents and guardians can play, learn, and relax together.

To ensure safety, children must be supervised and accompanied by a parent, grandparent or guardian at all times. While we ask you to stay comfortable and safe, please respect each other and enjoy your stay at "Smile Port".

【Travel Information】

Yokohama-shi Nishi-ku, Minatomirai 3-3-1
Mitsubishi Juko Yokohama Building 3F 〒220-0022
Minatomirai line Minatomirai Station 5min.
JR・Yokohama Subway/ Sakuragicho Station 10min.

【Map】



スマイル・ポート

Have fun
at our
play area

We offer
Learning
and Support

Get useful
childcare
information

Want to leave
your child
with a
childminder?

Consult our
parenting
specialist

Join our
Childcare
Network

【Contact us】

E-mail : kosodatekyoten@smile-port.jp

Website : <https://smile-port.jp/>

Open : Tuesday to Saturday ①9:30-12:15 ②12:45-15:30
30mins break for sanitation and disinfection.

Closed : Sunday, Monday, Holidays, End of the year and
New Year's Day

Charge : Free

Welcome : Preschoolers (mainly 0-3years of age)
and their parents / guardians /
expectant mom and dad / caretaker

Guide to Smile Port

2021.4



1. Registration

- ① Please fill out the registration form at the entrance.
You will receive a "membership card."
- ② We will guide you and show you around Smile Port.

2. Once you are a member of our center,

- ① Please show us your membership card at the entrance.
You will receive a holder for membership card to wear,
show your card and return your holder when you leave.
- ③ Please write your child's name on a name tag (tape) at
the entrance and stick it on your child's back.

3. When you come to the center,

- ① Note that there are no parking lots for cars and bicycles.
We recommend public transport.
- ② Please keep your buggy in the buggy area.
- ③ Please use the elevator if you your child is coming on
a buggy.
Never use an escalator when you come with a buggy.
It is dangerous!

4. Mobile phone and taking pictures

When you need to talk on the phone or take pictures,
please let us know.

5. Food/Drinks

- ① A bench and a small room is available for
breastfeeding.
- ② Hot water for baby formula is available.
- ③ NO EATING! Drinks are allowed in the locker area.

6. Baby changing area

- ① Diapers can be changed at the baby changing area.
- ② Please take home used diapers and other garbage.

[In case of Disasters]

Please follow the instructions given by the staff in case of
disasters such as earthquakes, fire, etc.

[For security]

- ① Children must be supervised at all times by their parents
or caregivers for security when you are at Smile Port.
- ② Please tell us if you are expecting another member of
your family is coming after your arrival.
- ③ We recommend children to take off their socks to avoid
injuries. (children may slip on the floor).
- ④ When "Smile Port" is overcrowded, the admission may be
restricted for security. Confirm on our website.
(<https://smile-port.jp/>)
- ⑤ In case you damage any toys, books or equipment
please inform the staff immediately.

[Important]

Please keep all your valuables with you.

We have small bags to lend for your use.

Others

- ① No smoking at "Smile Port".
- ② Do not bring your own books or toys.
- ③ We are constantly ventilating the center.

☆ Due to ongoing COVID-19 restrictions, we may ask guests to
leave the center if it becomes over capacity to maintain
safety for all. We apologise for the inconvenience.

Enjoy your stay (^ ^) 🎵